

# Poorly child?

If your child is unwell and you need advice when your GP surgery is closed, talk to GP Care Wakefield.

Why **wait or walk** when you can **call up and talk** to local GPs and nurses on evenings and weekends? Our team is here to reassure you and offer your child a same-day appointment if they need one.

## How to book



Call your GP surgery number as usual. When your practice is closed, your call goes straight through to GP Care Wakefield.



A care navigator will answer your call and take your details, after which you may receive a follow-up call from a clinical advisor, doctor or advanced nurse practitioner, or be scheduled for an in-person appointment if you need one.



If we think your child could benefit from extra support to manage their symptoms, your child may be referred to the GP Care Children's Observation Hub for the rest of the day.



## GP Care is open:

Monday to Friday: 5pm to 9.30pm

Saturday: 9am to 5pm

Sunday: 9am to 1pm

Bank holiday: 9am to 3pm

\* Wakefield-registered patients only.

\*\*Grown-ups can use GP Care Wakefield too!



## GP Care Children's Observation Hub

Staffed by local GPs and nurses, this virtual hub helps parents and carers to monitor and manage their child's symptoms safely at home by phone, video and face-to-face when needed.

**If your child is eligible for extra care from the children's observation hub this winter, your GP or nurse will give you further information at your appointment.**

This includes a direct telephone number to contact the hub team for advice, reassurance and further care if you have any more concerns about your child, saving unnecessary hospital trips and worries.

## Local children's health advice you can trust

Nobody knows your child as well as you do. For advice on hundreds of health conditions, together with videos and tips to help you take care of your child's health 24/7, visit West Yorkshire Healthier Together online.

Scan here



GP Care Wakefield and the GP Care Children's Observation Hub is run by Conexus Healthcare CIC, a GP-led, not-for-profit group made up of all GP practices in Wakefield.